



April 21, 2009

**The Power of Creativity**

Third Annual Patient Safety Conference

South San Francisco Conference Center 255 South Airport Blvd So. San Francisco

**Breakout Sessions**

	10:00 am – 11:00 am	11:15 am – 12:15 pm	2:15 pm – 3:15 pm
<b>Track #1</b> <b><u>Teamwork</u></b>	<b>Achieving Significant Improvement in Patient Satisfaction Across Multiple Hospitals</b> Sandy Rush, Director - Service Excellence, Catholic Healthcare West	<b>Hop on the Bus, Gus: Myths and Mysteries of Engagement</b> Bruce Spurlock, MD, Beacon Collaborative, Exec Director, Clinical Acceleration and Barbara DeBaun, RN, MSN, CIC, Beacon Improvement Advisor	<b>Pharmacist and Nurse: Great team Great Outcomes</b> Virginia Okabayashi, Pharmacy Clinical Manager Kristin Van Ness, RN, Med Surgical Clinical Nurse II Sequoia Hospital
<b>Track #2</b> <b><u>Clinical Innovations</u></b>	<b>Insulin as a High Risk Medication</b> Robert J. Rushakoff, MD, Clinical Professor of Medicine. Medical Director for Inpatient Diabetes, UCSF	<b>Heart Failure Continuum of Care: A New Model of Care for Heart Failure Patients</b> Celeste Chavez, RN, MSN, FNP, Heart Failure Program Manager, Sutter VNA & Hospice	<b>Rethinking Inpatient Geriatric Care: Acute Care for the Elderly (ACE) Units</b> Sue Currin, RN, MS Chief Nursing Officer, SFGH Edgar Pierluissi, MD Medical Director, ACE Program .
<b>Track #3</b> <b><u>Culture of Safety</u></b>	<b>Preventing Adverse Events: The RRT and the RN Professional Role</b> Maria W. O'Rourke_ RN, DNSc, FAAN, CHC, Leslie Holpit, RN, MSN, Leslie Dubbin, RN, BS Chair, Medical Emergency Response Team, SFGH	<b>Creating Learning Organizations in your Hospital</b> Julie Kliger, Program Director UCSF, Center for Health Professions	<b>Just Culture and the California Patient Safety Advisory Council (CAPSAC)</b> Theresa Manley, RN, MBA, Fellow Chair, CAPSAC and Director of Clinical Operations and Patient Safety Officer, Palo Alto Medical Foundation
<b>Track #4</b> <b><u>Leadership Strategies</u></b> a CEO, CNO, VP, VPMA track	<b>Executive Clinic on the Challenges of Implementing Change</b> Paul Plsek , Author, DirectedCreativity, Consultant on Innovation and Change in Complex Systems	<b>Linking the Strategic Plan with the Quality Agenda</b> Helen Macfie, Pharm.D., FABC, Senior Vice President, Performance Improvement, Memorial Care Medical Centers	<b>Linking Cost to Quality: Actions for the C-Suite</b> Joe McCannon, Vice President, Institute for Healthcare Improvement
<b>Track #5</b> <b><u>Emerging Technologies</u></b>	<b>The Role of the 'Emerging Technology' in Engaging Hospital Staff and Promoting a Culture of Quality and Patient Safety</b> Ken Coelho, Performance Improvement, San Francisco General, Joy Graham, UCSF-SFGH Library, Fred Ryan, Education & Training, Franco Herrera & Jennifer Berke, Med/Surg, Juliet Lane, IS.	<b>Navigating the Web for Patient Safety Information</b> Juli Maxworthy, DNP, MBA, RN, CNL, CPHQ, Senior Director, Quality and Care Management, Saint Francis Memorial Hospital	<b>Learning to see- observation a critical new Improvement Tool</b> Lynne Maher, Head of Innovative Practice, NHS, UK
<b>Track #6</b> <b><u>Innovative Trends</u></b>	<b>The Tipping Point: How System Capacity is Related to Patient Safety</b> Alberta T. Pedroja, Ph.D., CPHQ	<b>Tips for Performing an ROI Evaluation to Demonstrate the Value of Your QI Project</b> Lynda Hooper , RN, System Clinical Transformation Director, Sutter Health, Julie Sakowski, PhD, Health Economist/Senior Health Services Researcher, Sutter Health Institute for Research	<b>Using the Collaborative Model to Achieve Breakthrough Performance at Kaiser Permanente.</b> Melinda Skeath, RN, CNS and Julie Nunes, RN, Kaiser Permanente